

Subject: On-Line Explanation of Benefits (EOBs)
To: Participants of the State and School Employees' Health Insurance Plan
From: Human Resources Management

Beginning February 1, 2011, Blue Cross & Blue Shield of Mississippi (BCBSMS) is providing you with access to the *myBlue* website - A secure and personalized site for you to access your healthcare claims and benefit information provided under the Mississippi State and School Employees' Health Insurance Plan (Plan).

The *myBlue* website offers online access to Explanation of Benefits (EOBs) and enhanced benefit information in addition to being an access point for viewing Plan Documents, ordering an identification (ID) card, and updating a telephone number or email address. Online EOBs will be available the day following the processing of a claim and *myBlue* will include information on all claims processed in the last 15 months. If you prefer, you can "go green" by selecting the option to discontinue hardcopy EOBs in the future.

Register today! It's quick, easy, and secure. Once you have registered, you will have access to the health benefit information you want, when you want it. All you need is access to the Internet, an e-mail address and your ID card. To register and begin using *myBlue*:

- Simply follow the link "On-Line Explanations of Benefits" found on the Plan's Know Your Benefits Home Page (<http://knowyourbenefits.dfa.state.ms.us>).
- Create your login ID and password by clicking on the "Register" button.
- Enter all required information and answer the security questions.
- Access your e-mail account to get your temporary password.
- Re-enter *myBlue* to review your benefits and claims activity.

An overview of the *myBlue* website is available by clicking on the "View *myBlue*" button.

BCBSMS is pleased to provide this enhanced service to Plan participants.